

TELEPHONE CONSULTATIONS

These appointments are for patients who wish to speak to their GP where there is no question that they need to be seen face to face. An example may be for the result of a blood test where the GP has asked **specifically** for a telephone conversation with the patient.

GOOD FOR

- Patients who **only** need to discuss a problem by telephone
- Patients who need follow up advice regarding a previously seen or on-going problem

NOT USEFUL FOR

- Patients who may need to see their GP face-to-face
- Patients who are unable to use the telephone or accept calls at work