

# ROTHWELL & DESBOROUGH HEALTHCARE GROUP CARE QUALITY COMMISSION (CQC) PRIVACY NOTICE

The Care Quality Commission (CQC) is an organisation established in English law by the Health and Social Care Act.

The CQC is the regulator for English health and social care services to ensure that safe care is provided. They inspect and produce reports on all English general practices in a rolling 5 year program. The law allows CQC to access identifiable patient data as well as requiring this practice to share certain types of data with them in certain circumstances, for instance following a significant safety incident.

For more information about the CQC see: <http://www.cqc.org.uk/>

1) <b>Data Controller</b> contact details	The Partners Desborough Surgery 35 High Street Desborough Kettering Northamptonshire NN14 2NB
2) <b>Data Protection Officer</b> contact details	Dr Anand Pattar Desborough Surgery 35 High Street Desborough Kettering Northamptonshire NN14 2NB
3) <b>Purpose</b> of the processing	To provide the Secretary of State and others with information and reports on the status, activity and performance of the NHS.
4) <b>Lawful basis</b> for processing	The legal bases for processing is supported under the following Article 6 and 9 conditions of the GDPR:  Article 6(1)(c) "processing is necessary for compliance with a legal obligation to which the controller is subject."  Article 9(2)(h) "processing is necessary for the purposes of preventive or occupational medicine, for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services on the basis of Union or Member State law or pursuant to contract with a health professional and subject to the conditions and safeguards referred to in paragraph 3;"
5) <b>Recipient or categories of recipients</b> of the	The data will be shared with the Care Quality Commission, its officers and staff and members of the inspection teams that visit us from time to time.

processed data	
<b>6) Rights to object</b>	You have the right to object to some or all the information being processed. Please contact the Data Controller.
<b>7) Right to access and correct</b>	You have the right to access the data that is being shared and have any inaccuracies corrected. There is no right to have accurate medical records deleted except when ordered by a court of Law.
<b>8) Retention period</b>	The data will be retained for active use during the processing and thereafter according to NHS Policies and the law.
<b>9) Right to Complain.</b>	<p>If you have any complaints you should first discuss this with the Practice.</p> <p>All complaints will be acknowledged within three working days and a full response will be provided within 21 working days. If a complaint is made verbally to the practice, this will be documented and you will be asked to confirm in writing that you agree with what has been recorded.</p> <p>If this proves unsuccessful, you can make a complaint through the NHS Complaints Procedure.</p> <p>Further information about the NHS Complaints Procedure is available on the NHS Choices website.</p> <p>Alternatively you can contact the Information Commissioners Office (responsible for governing Data Protection compliance) –</p> <p>Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF</p> <p>Tel 01625 545745 or <a href="http://www.ico.org.uk/">www.ico.org.uk/</a></p>