

## Patient Privacy Notice (GDPR)

Rothwell & Desborough Healthcare Group is committed to protecting your privacy and keeping personal information secure. This notice explains how we use your information secure. This notice explains how we use your information and your rights under the UK General Data Protection Regulation (UKGDPR)

### Who we are

Rothwell and Desborough Healthcare Group  
109 Desborough Road, Rothwell, NN14 6JQ  
35 High Street, Desborough NN14 2NB  
Telephone number: 01536 211277  
Email: [rdhg.noreply@nhs.net](mailto:rdhg.noreply@nhs.net)

We the data controller for your personal data

### What Information do we collect

We collect and hold the following information about you:

- Personal details (name, address, DOB, NHS number)
- Contact details (phone, email)
- Medical records and clinical history
- Test results and referrals
- Information from other healthcare providers (e.g. hospitals)

### How we use your information

We use your information to:

- Provide direct care and treatment
- Communicate with you about your care
- Manage appointments and services
- Improve healthcare services
- Comply with legal obligations

### How we share your information

We may share information with:

- NHS organisations (Eg Hospitals, community services)
- Clinical systems and providers (e.g. AccuRX, NHS App)
- NHS England integrated Care Boards
- Public Health Authorities

We only share information when necessary and lawful.

### **Lawful basis for processing**

We process your data under:

Article 6(1)(e)) - public task

Article 9 (2) 9(h) – health or social care

### **Your rights**

You have the right to

- Access your data (Subject Access Request)
- Request correction of inaccurate data
- Request deletion (where applicable)
- Object to processing
- Restrict processing

### **Data retention**

We retain record in line with NHS retention schedules

### **Complaints**

If you have any concerns:

- Contacts us directly in the first instance

### **Data Protection Officer**

Hayley Gidman,  
Head of Information Governance MLCSU.  
Heron House,  
120 Grove Road Fenton,  
Stoke on Trent  
ST4 4LX